

Cruise Essentials

Everything you need to know about your cruise

1. Access Card/ Boarding Pass

- Access card is used for onboard identity card, onboard charge card, gangway security pass and cabin key card.
- It is an identification card. Issued to all passengers in exchange for your Travel Documents before you can board the ship and upon collection before disembarkation.
- Please keep the access card with you at all times during the entire cruise.
- Please remember to bring along your access card throughout the cruise for inclusive dining privilege verification.

2. Boarding

- Please present your Passport/ Travel Documents together with the access card upon boarding.

3. Star Navigator (Ship's Programme Sheet)

- Please refer to the day's Star Navigator for all restaurants' opening hours and programme highlights of the day. You can find a copy of Star Navigator in your stateroom or pick it up from the Reception Counter on Deck 4.

4. Gala Dinner

- Dress Code: Elegant casual, no shorts or open-toed footwear is allowed. All garments for gentlemen must come with a collar.
- Guests are required to make advance reservations for the Gala Dinner.
- Gala Dinner schedule for special cruises are according to the sailing schedules and might be different from the above timings.

5. More Information

- Currency used onboard is Malaysian Ringgit.
- Prior to disembarkation, please ensure that all outstanding bills are cleared before retrieving your passport.
- Cruise fare includes meals and selected beverages at inclusive restaurants.
- Please note all heating devices such as iron, cooking plate, water heater, etc. are prohibited onboard the cruise.
- All Guest are strictly prohibited from bringing any alcohol, alcoholic drink, intoxicating liquor or beverage onboard the ship.
- Star Cruises reserves the right to refuse any passengers whose condition is not made known to the cruise line prior to sailing, and shall not be required to refund any portion of the cruise fare paid by these passengers. Subject to Star Cruises' Terms and Conditions.

Terms & Conditions

1. All fares stated in the fare chart are in Ringgit Malaysia and do not include Visa Fee, Port Charges, Gratuity Fee, optional land tour and other incidental charges.
2. Single fare passenger pays 150% of twin-sharing fare.
3. Infant (below 2 years old) pays 25% of twin-sharing normal fare applicable only upon 2 full-paying passengers.
4. A RM40 administration fee per person will be charged for changes made to booking after confirmation slip is issued. The fee excludes cancellation fees.
5. Cancellation policy stated in the table below is for sailings in Normal Season. Irrespective of the notice period given, a 100% full fare will be charged for cancellation made for Peak Season sailings.

CANCELLATION POLICY

4 NIGHTS CRUISES OR LESS (EXCLUDE SUPER PEAK SEASON)

14 - 45 days before departure	25% of Cruise Full Fare
8 -13 days before departure	50% of Cruise Full Fare
7 days or less before departure	100% of Cruise Full Fare
No Show / No Written Notice	100% of Cruise Full Fare

6. Star Cruises reserves the right to cancel or substitute any scheduled port-of-call / itinerary / price / programme at any time without prior notice.
7. All cruises/passages are subject to the Terms & Conditions of Carriage of Star Cruises ("TTC") available at appointed travel agents or Star Cruises offices and website at www.starcruiises.com

Check in & Embarkation

1. Check-in location: Boustead Cruise Centre, Persiaran Pelabuhan Barat, Pulau Indah, 42009 Port Klang
2. Passengers have to present confirmation slips and valid travel documents to collect the boarding passes at the check-in counter. All passengers must embark before the gate closes, otherwise passengers may have to bear any liability involved.
3. Berthing time may change subject to the availability of berths at different ports. Notice of the time changes will be given one week prior to departure.

Visa/Passport Requirements & Passage Restrictions

1. All passengers are required to provide travel documents for all departures including valid passports to countries where we call. All passports must have at least 6 months of validity from the date of sailing.
2. Passengers are responsible for ensuring that all travel documents and visas are in order prior to departure from their home country. Visa and immigration regulations vary depending on the travel destinations and the nationalities of the passengers. Passengers are advised to consult their local travel agents and/or diplomatic representations on the immigration formalities for their proposed itineraries.
3. Any child whose travel document is attached to the parent's passport must travel with the accompanying parent. A passenger under 18 years of age must be accompanied in the same or connecting stateroom by a passenger 18 years or older.
4. Passage for a pregnant woman will only be permitted before her 24th week of pregnancy at the time of sailing.
5. Children aged 6 months or less at the commencement of the cruise will be refused permission to board the cruise ship and the Carrier shall have no liability whatsoever for any consequences of such refusal. Guests are advised to check with the Carrier before booking.
6. Star Cruises reserves the right to refuse embarkation to any passenger whose medical condition is not made known or travel documents are invalid during reservation or prior to sailing, and shall not be required to refund any portion of the fare paid by the above mentioned passenger.
7. No refund will be made to passengers who are denied embarkation for non-compliance of immigration requirements.

MALSR_PEN1617_2010720

Star Cruises Reservation Office

Address Logan Heritage, No.6, Beach Street, 10300 George Town, Penang, Malaysia

Office Hours Monday to Friday 09:00am - 06:00pm. Saturday, Sunday & Public Holiday 09:00am - 05:00pm

Website www.starcruiises.com

General Enquiries & Bookings

Office Tel: +60 4 269 8388

Tel: (KL) +60 3 2302 1288 (PG) +60 4 263 1128

Fax: +60 4 261 2888

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The Leading Cruise Line In Asia-Pacific™

SuperStar Libra - Malaysia and Thailand

PROMOTION	EX-PORT KLANG
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Fares are valid booking till 15 September 2017, in MYR and are per person based on twin-sharing

Version: 3 Aug, 2017		Itinerary 1			Itinerary 2		
Cruise Fare		4-NIGHT (WEDNESDAY)			3-NIGHT (SUNDAY)		
		Port Klang - Langkawi - Phuket - Penang - Port Klang			Port Klang - Phuket - Penang - Port Klang		
Stateroom description		Promotional Rate			Promotional Rate		
		Low	Mid	Peak	Low	Mid	Peak
AA - AB	Executive Suite (Deck 6 & 7)	2,449	3,199	3,649	2,200	2,860	3,300
AC - AD	Junior Suite (Deck 8)	2,199	2,849	3,299	1,950	2,535	2,925
ADB	Junior Suite (Deck 8) - Obstructed View	2,049	2,649	3,049	1,800	2,340	2,700
BA	Deluxe Oceanview Stateroom (Deck 7 & 8)	1,899	2,449	2,849	1,650	2,145	2,475
BB	Deluxe Oceanview Stateroom (Deck 6)	1,799	2,349	2,699	1,550	2,015	2,325
CA - CD	Oceanview Stateroom with Window (Deck 2 - 4 & 6)	1,599	2,099	2,399	1,350	1,755	2,025
CAB - BAB	Oceanview Stateroom with Obstructed (Deck 6 - 8)	1,399	1,799	2,099	1,150	1,495	1,725
DA - DC	Inside Stateroom (Deck 2- 4 & 6)	1,299	1,699	1,949	1,050	1,365	1,575
The 3rd or 4th guest in the same cabin		50% of Promotional Twin-share Fare					
Single Fare		150% of Promotional Twin-share Fare					
Infant Fare (below 2 years/24 months old)		25% of Promotional Twin-share Fare (accompanied by two full paying pax sharing the same cabin)					
Port Charge (subject to change)		205			155		
Gratuity Fee (subject to change)		AA - ADB Cabin: RM 60 per person per night BA - DC Cabin: RM 50 per person per night Gratuity Free for Infant aged below 2 years					

Itinerary 1			
4-Night (Wed) Port Klang - Langkawi - Phuket - Penang - Port Klang			
Day	Destination	Arrival	Departure
Wed	Port Klang	--	2200
Thu	Langkawi	1500	2200
Fri	Phuket	0800 (0700)	1900 (1800)
Sat	Penang	0900	1700
Sun	Port Klang	0700	--
Low Season		Mid Season	
Sep 6, 13, 20 & 27, 2017		Nov 29, 2017	
Oct 4, 11 & 18, 2017		Dec 6, 13, 20 & 27, 2017	
Nov 1, 8, 15 & 22, 2017			

Itinerary 2			
3-Night (Sun) Port Klang - Phuket - Penang - Port Klang			
Day	Destination	Arrival	Departure
Sun	Port Klang	--	1600
Mon	Phuket	1500 (1400)	0100 (2359)
Tue	Penang	1500	2300
Wed	Port Klang	1300	--
Low Season		Mid Season	
Sep 3, 10, 17 & 24, 2017		Nov 26, 2017	
Oct 1, 8, 15, 22 & 29, 2017		Dec 3 & 10, 2017	
Nov 5, 12 & 19, 2017			
		Peak Season	
		Dec 24, 2017	

() denotes local time

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7. All cruises/passages are subject to the Terms & Conditions of Carriage of Star Cruises ("TTC") available at appointed travel agents or Star Cruises offices and website at www.starcruiises.com

Check in & Embarkation

1. Check-in location: Penang International Cruise Terminal (PICT), Swettenham Pier, 1A, Pesara King Edward, 10300 Penang, Malaysia.
2. Passengers have to present confirmation slips and valid travel documents to collect the boarding passes at the check-in counter. All passengers must embark before the gate closes, otherwise passengers may have to bear any liability involved.
3. Berthing time may change subject to the availability of berths at different ports. Notice of the time changes will be given one week prior to departure.

Visa/Passport Requirements & Passage Restrictions

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SuperStar Libra - Malaysia and Thailand

PROMOTION	EX-PENANG
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Version: 3 Aug, 2017		Itinerary 1			Itinerary 2		
Cruise Fare		4-NIGHT (TUESDAY)			3-NIGHT (SATURDAY)		
		Penang - Port Klang - Langkawi - Phuket - Penang			Penang - Port Klang - Phuket - Penang		
Stateroom description		Promotional Rate			Promotional Rate		
		Low	Mid	Peak	Low	Mid	Peak
AA - AB	Executive Suite (Deck 6 & 7)	2,449	3,199	3,649	2,200	2,860	3,300
AC - AD	Junior Suite (Deck 8)	2,199	2,849	3,299	1,950	2,535	2,925
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Port Charge (subject to change)		205			155		
Gratuity Fee (subject to change)		AA - ADB Cabin: RM 60 per person per night BA - DC Cabin: RM 50 per person per night Gratuity Free for Infant aged below 2 years					

Itinerary 1			
4-Night (Tue) Penang - Port Klang - Langkawi - Phuket - Penang			
Day	Destination	Arrival	Departure
Tue	Penang	-	2300
Wed	Port Klang	1300	2200
Thu	Langkawi	1500	2200
Fri	Phuket	0800 (0700)	1900 (1800)
Sat	Penang	0900	-
Low Season		Mid Season	
Sep 5, 12, 19 & 26, 2017		Nov 28, 2017	
Oct 3, 10, 17 & 31, 2017		Dec 5, 12, 19 & 26, 2017	
Nov 7, 14 & 21, 2017			

Itinerary 2			
3-Night (Sat) Penang - Port Klang - Phuket - Penang			
Day	Destination	Arrival	Departure
Sat	Penang	-	1700
Sun	Port Klang	0700	1600
Mon	Phuket	1500 (1400)	0100 (2359)
Tue	Penang	1500	-
Low Season		Mid Season	
Sep 2, 9, 16, 23 & 30, 2017		Nov 25, 2017	
Oct 7, 14 & 21, 2017		Dec 2 & 9, 2017	
Nov 4, 11 & 18, 2017			
		Peak Season	
		Dec 23, 2017	

() denotes local time