

Cruise Essentials

Everything you need to know about your cruise

1. Access Card/ Boarding Pass

- Access card is used for onboard identity card, onboard charge card, gangway security pass and cabin key card.
- It is an identification card. Issued to all passengers in exchange for your Travel Documents before you can board the ship and upon collection before disembarkation.
- Please keep the access card with you at all times during the entire cruise.
- Please remember to bring along your access card throughout the cruise for inclusive dining privilege verification.

2. Boarding

- Please present your Passport/ Travel Documents together with the access card upon boarding.

3. Star Navigator (Ship's Programme Sheet)

- Please refer to the day's Star Navigator for all restaurants' opening hours and programme highlights of the day. You can find a copy of Star Navigator in your stateroom or pick it up from the Reception Counter on Deck 4.

4. Gala Dinner

- Dress Code: Elegant casual, no shorts or open-toed footwear is allowed. All garments for gentlemen must come with a collar.
- Guests are required to make advance reservations for the Gala Dinner.
- Gala Dinner schedule for special cruises are according to the sailing schedules and might be different from the above timings.

5. More Information

- Currency used onboard is Malaysian Ringgit.
- Prior to disembarkation, please ensure that all outstanding bills are cleared before retrieving your passport.
- Cruise fare includes meals and selected beverages at inclusive restaurants.
- Please note all heating devices such as iron, cooking plate, water heater, etc. are prohibited onboard the cruise.
- All Guest are strictly prohibited from bringing any alcohol, alcoholic drink, intoxicating liquor or beverage onboard the ship.
- Star Cruises reserves the right to refuse any passengers whose condition is not made known to the cruise line prior to sailing, and shall not be required to refund any portion of the cruise fare paid by these passengers. Subject to Star Cruises' Terms and Conditions.

Terms & Conditions

1. All fares stated in the fare chart are in Ringgit Malaysia and do not include Visa Fee, Port Charges, Gratuity Fee, optional land tour and other incidental charges.
2. Single fare passenger pays 150% of twin-sharing fare.
3. Infant (below 2 years old) pays 25% of twin-sharing normal fare applicable only upon 2 full-paying passengers.
4. A RM40 administration fee per person will be charged for changes made to booking after confirmation slip is issued. The fee excludes cancellation fees.
5. Cancellation policy stated in the table below is for sailings in Normal Season. Irrespective of the notice period given, a 100% full fare will be charged for cancellation made for Peak Season sailings.

CANCELLATION POLICY

3 NIGHTS CRUISES (EXCLUDE SUPER PEAK SEASON)

14 - 45 days before departure	25% of Cruise Full Fare
8 -13 days before departure	50% of Cruise Full Fare
7 days or less before departure	100% of Cruise Full Fare
No Show / No Written Notice	100% of Cruise Full Fare

CANCELLATION POLICY

1 NIGHT CRUISES (EXCLUDE SUPER PEAK SEASON)

14 - 29 days before departure	25% of Cruise Full Fare
6 -13 days before departure	50% of Cruise Full Fare
5 days or less before departure	100% of Cruise Full Fare
No Show / No Written Notice	100% of Cruise Full Fare

6. Star Cruises reserves the right to cancel or substitute any scheduled port-of-call / itinerary / price / programme at any time without prior notice.
7. All cruises/passages are subject to the Terms & Conditions of Carriage of Star Cruises ("TTC") available at appointed travel agents or Star Cruises offices and website at www.starcruiises.com

Check in & Embarkation

1. Check-in location: Penang International Cruise Terminal (PICT), Swettenham Pier, 1A, Pesara King Edward, 10300 Penang, Malaysia.
2. Passengers have to present confirmation slips and valid travel documents to collect the boarding passes at the check-in counter. All passengers must embark before the gate closes, otherwise passengers may have to bear any liability involved.
3. For Destination cruises, ALL Nationalities must use valid international passports for check in.
4. For High Sea cruises, Malaysian must use ORIGINAL Identity Card (IC) / MyKid Card / Child Birth Certificate for check in. Non- Malaysian must use valid international passport for check in.
5. Berthing time may change subject to the availability of berths at different ports. Notice of the time changes will be given one week prior to departure.

Visa/Passport Requirements & Passage Restrictions

1. All passengers are required to provide travel documents for all departures including valid passports to countries where we call. All passports must have at least 6 months of validity from the date of sailing.
2. Passengers are responsible for ensuring that all travel documents and visas are in order prior to departure from their home country. Visa and immigration regulations vary depending on the travel destinations and the nationalities of the passengers. Passengers are advised to consult their local travel agents and/or diplomatic representations on the immigration formalities for their proposed itineraries.
3. Any child whose travel document is attached to the parent's passport must travel with the accompanying parent. A passenger under 18 years of age must be accompanied in the same or connecting stateroom by a passenger 18 years or older.
4. Passage for a pregnant woman will only be permitted before her 24th week of pregnancy at the time of sailing.
5. Children aged 6 months or less at the commencement of the cruise will be refused permission to board the cruise ship and the Carrier shall have no liability whatsoever for any consequences of such refusal. Guests are advised to check with the Carrier before booking.
6. Star Cruises reserves the right to refuse embarkation to any passenger whose medical condition is not made known or travel documents are invalid during reservation or prior to sailing, and shall not be required to refund any portion of the fare paid by the above mentioned passenger.
7. No refund will be made to passengers who are denied embarkation for non-compliance of immigration requirements.

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Star Cruises Reservation Office

Address Logan Heritage, No.6, Beach Street, 10300 George Town, Penang, Malaysia

Office Hours Monday to Friday 09:00am - 06:00pm. Saturday, Sunday & Public Holiday 09:00am - 05:00pm

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Office Tel: +60 4 269 8388 Fax: +60 4 261 2888

Star Cruises reserves the right to cancel and/or substitute any scheduled port of call / itinerary/ price/ programme at any time and for any reason whatsoever without notice. Cruises specified herein are governed by Star Cruises' Terms and Conditions, which form part of the passage contract and can be found at www.starcruiises.com. It is the responsibility of the passenger to ensure that he or she has a valid visa to enter those countries that require one. Star Cruises reserves the right to refuse permission to allow passengers who do not possess the required valid travel documents to board. © Copyright first printed in 2016 by Star Cruises. All rights reserved. No part of this flyer may be reproduced or used in any form or by any means – graphic, electronic or mechanical, including but not limited to photocopying, recording, taping or information from storage and retrieval systems without prior written permission from Star Cruises. Information is correct at the time of print as refer to REG-MAL-SR-SW1617-DM001-R7.



The Leading Cruise Line In Asia-Pacific™

SuperStar Libra - Malaysia and Thailand

PROMO

EX-PENANG

Fares are valid until 31 Jul 2017 for 2N sailings and 30 Sep 2017 for 1N & 3N sailings in MYR and are per person based on twin-sharing

Version: May 25, 2017		Itinerary 1			Itinerary 2		Itinerary 3		Itinerary 4	
Cruise Fare (Promo Index: MALSR16026-Amendment 1 & MALSR17024)		3-Night (Sun) Penang - Phuket - Krabi - Penang			2-Night (Wed) Penang - Phuket - Penang		1-Night (Wed & Thu) Penang - Highseas - Penang		1-Night (Fri & Sat) Penang - Highseas - Penang	
Stateroom description		Promotional Rate			Promotional Rate		Promotional Rate		Promotional Rate	
		Low	Mid	Peak	Low	Mid	Low	Mid	Low	Mid
AA - AB	Executive Suite (Deck 6 & 7)	3,150	4,098	5,358	2,130	2,770	480	624	560	720
AC - AD	Junior Suite (Deck 8)	2,520	3,276	4,284	1,700	2,210	384	496	448	576
ADB	Junior Suite (Deck 8) - Obstructed View	2,394	3,114	4,068	1,470	1,910	368	472	424	544
BA	Deluxe Oceanview Stateroom (Deck 7 & 8)	1,890	2,460	3,216	1,240	1,610	288	376	336	432
BB	Deluxe Oceanview Stateroom (Deck 6)	1,890	2,460	3,216	1,130	1,470	288	376	336	432
CA - CD	Oceanview Stateroom with Window (Deck 2 - 4 & 6)	1,704	2,214	2,892	1,020	1,325	256	336	304	392
CAB - BAB	Oceanview Stateroom with Obstructed (Deck 6 - 8)	1,512	1,968	2,568	910	1,185	232	296	272	344
DA - DC	Inside Stateroom (Deck 2- 4 & 6)	1,260	1,638	2,142	850	1,105	192	248	224	288
The 3rd or 4th guest in the same cabin		50% of Promotional Twin-share Fare								
Single Fare		150% of Promotional Twin-share Fare								
Infant Fare (below 2 years/24 months old)		25% of Promotional Twin-share Fare (accompanied by two full paying pax sharing the same cabin)								
Port Charge (subject to change)		130			85		50		50	
Gratuity Fee (subject to change)		AA - ADB Cabin: RM 60 per person per night			BA - DC Cabin: RM 50 per person per night		Gratuity Free for Infant aged below 2 years			

Itinerary 1 3-Night (Sun) Penang - Phuket - Krabi - Penang				Itinerary 2 2-Night (Wed) Penang - Phuket - Penang			
Day	Destination	Arrival	Departure	Day	Destination	Arrival	Departure
Sun	Penang	-	1700	Wed	Penang	-	2100
Mon	Phuket	1200 (1100)	-	Thu	Phuket	1100 (1000)	2000 (1900)
Tue	Phuket	-	0100 (2359-1D)	Fri	Penang	1200	-
Tue	Krabi	1000 (0900)	1900 (1800)				
Wed	Penang	1200	-				
Low Season Jun 11 & 18, 2017 Jul 2, 9, 16, 23 & 30, 2017 Aug 6, 13 & 20, 2017 Sep 3, 10, 17 & 24, 2017 Oct 1, 8, 15, 22 & 29, 2017 Nov 5, 12 & 19, 2017		Mid Season May 28, 2017 Jun 4 & 25, 2017 Aug 27, 2017 Nov 26, 2017 Dec 3 & 10, 2017		Low Season May 31, 2017 Jun 7, 14, 21 & 28, 2017 Jul 5, 12, 19 & 26, 2017 Aug 2, 9, 16 & 23, 2017 Sep 6, 13, 20 & 27, 2017		Mid Season Aug 30, 2017	
		Peak Season Dec 24, 2017					
Itinerary 3 1-Night (Wed & Thu) Penang - High Seas - Penang				Itinerary 4 1-Night (Fri & Sat) Penang - High Seas - Penang			
Day	Destination	Arrival	Departure	Day	Destination	Arrival	Departure
Wed	Penang	-	2100	Fri	Penang	-	2100
Thu	Penang	0800	2100	Sat	Penang	1100	2100
Fri	Penang	0800	-	Sun	Penang	1000	-
Low Season May 11, 17, 18, 24, 25, 2017 Oct 4, 5, 11, 12, 18, 19, 25, 26, 2017 Nov 1, 2, 8, 9, 15, 16, 22, 23, 2017		Mid season Nov 29, 30, 2017 Dec 6, 7, 13, 14, 20, 21, 27, 28, 2017		Low Season May 26, 27, 2017 Jun 16, 17, 23, 24, 30, 2017 Jul 1, 7, 8, 14, 15, 21, 22, 28, 29, 2017 Aug 4, 5, 11, 12, 18, 19, 25, 2017 Sep 8, 9, 15, 22, 23, 29, 30, 2017 Oct 6, 7, 13, 14, 20, 21, 27, 28, 2017 Nov 3, 4, 10, 11, 17, 18, 24, 25, 2017		Mid season Jun 2, 3, 9, 10, 2017 Aug 26, 2017 Sep 1, 2, 16, 2017 Dec 1, 2, 8, 9, 15, 16, 22, 23, 29, 30, 2017	

() denotes local time

* Departure and arrival time may vary for selected departure.